

**Madan Bhandari University of Science and Technology**  
**Chitlang, Thaha Municipality Ward 9, Bagmati Province**

Date: March 30, 2025

**Clarification No. 1**

This is to notify all concerned that Madan Bhandari University of Science and Technology, Chitlang, Thaha Municipality Ward, Bagmati Province, Nepal has made following clarifications on the queries of the bidders regarding the bidding Document for the procurement of Supply, Delivery, Installation, Testing and Commissioning of Server and Other Accessories for Data Center at Chitlang, Thaha Municipality Ward 9, IFB No. MBUST/G/NCB-11/2081/82, Published in the Nagarik national daily news paper and [www.bolpatra.gov.np/egp](http://www.bolpatra.gov.np/egp) on March 7, 2025, Friday.

S. No.	Reference of Bidding Document	Query from the Bidder	Response from the Purchaser
1	2.4.2 Specific Experience Experience under supply contracts in the role of prime supplier (single entity or JV member) or subcontractor in at least one Contract within the last three (3) years, with a value of at least NRs 11,000,000 with nature, and complexity similar to the scope of supply described in Section V (Schedule of Supply).	There are various items listed in the Section V Schedule of Supply.  Can we submit a single contract within the last 3 years with at least NRs 11,000,000 for below listed one of the major components (Server or Core Switch or Firewall)?  OR  Alternatively, can we submit multiple contracts within the last 3 years of major components (Server, Core Switch & Firewall) of total value combined to , NRs.11,000,000  Please kindly help to clarify.	The bidder must submit the experience of single contract within the last 3 years with at least NRs. 11,000,000.C with a nature of Server or Core Switch or Firewall supply
2	ITB 12.2.2 (h) The Bidder shall submit the following additional documents with its Bid: o Power of Attorney to sign	As per technical specification below mentioned items are requested with MAF. 1. Server — Lower End 2. Server— High End	Please refer to the Addendum Notice No. 1.



	the bid o Manufacturer's Authorization or Authorized dealer for the items as stated in Technical Specification	<p>3. Layer 2 Core Switch (Manageable) Firewall — Mid-Range</p> <p>Do we also need to submit MAF for other remaining items like:</p> <ol style="list-style-type: none"> <li>1. Modular UPS</li> <li>2. Server Racks</li> <li>3. Raise Floor</li> <li>4. Fire Proof Door</li> <li>5. Air Conditioner</li> <li>6. Sensors</li> <li>7. CCTV Surveillance Camera</li> <li>8. Access Control</li> <li>9. Cable Trays</li> </ol>	
3	Clauses in the technical specifications for the High-End Server due to the following reasons: 1.	<p>Please kindly help to clarify.</p> <p>Request for Technical Specification Modification: Processor: Intel® Xeon® Silver 4416 mismatches with memory specification of 6400MT/s RDIMMs because 4416 processor supports up to 4800 MT/s RDIMMs. Hence, we recommended you to go with the latest Intel Xeon 6<sup>th</sup> Gen processor to match with the memory speed or change memory speed to 4800 MT/s.</p>	Please refer to the Addendum Notice No.1.
4	Section II. Bid Data Sheet 41. C Preparation of Bids ITB 12.2 (n) Manufacturer's Authorization or Authorization for	<p>Manufacturer's Authorization directly from OEM for the items as stated in Technical Specification Manufacturer's Authorization is should always be provided by the OEM due to following reasons</p> <p>An OEM-issued letter provides direct assurance that the</p>	Please refer to the Addendum Notice No.1.

	Authorized dealer for the items as stated in Technical Specification	products are genuine and not counterfeit.  OEM authorization ensures that technical support, warranty claims, and software updates are directly backed by the manufacturer.  An authorization letter from OEM ensure that the product has been imported from genuine channel along with latest versions, and after-sales service will be available.  Therefore, recommended to remove from the dealer clause	
5	Technical Specifications 73 Server-High End Processor 2 x Intel® Xeon® Silver 4416 2G, 20C/40T with 37.5M Cache	2 x Intel Xeon Latest Generation 2G, 20C/40T ith 37.5M Cache or Better  As per mentioned memory frequency of 6400MT/s is only supported by 6th generation Intel Xeon Processors.  Also, mentioned processor is 4th generation where recommended is the latest processor for next 5-7 years which is more power efficient and faster	Please refer to the Addendum Notice No.1. regarding the memory of the server
6	Technical Specifications 74 Software Microsoft Windows Server 2025 or higher (Academic) Qty.: 16 Cores X 13 Units	Request for legal documents for Academic category price request	Vendor should quote <b>Academic price</b> of Microsoft software License, MBUST will provide required documents to successful bidder for eligibility
7	Technical Specification 74 Layer 2 Core Switch (Manageable)	Request to add Gartner listed which is widely followed by globally for reliable and robust list of solution manufacturers  Switch OEM should be listed in the Gartner Magic	According to the Public Procurement rules and regulations, mentioning specific brand is not allowed.

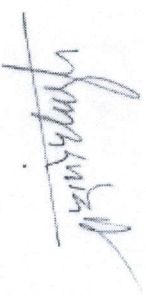


		Quadrant for Enterprise Wired and Wireless LAN Infrastructure or	
8	Firewall – Mid-Range Bundle With All the latest Software Security Protection Package for additional 4 years (in total 5 years)	<p>Firewall bundles of different OEMs varies with the list of features available. Therefore, kindly request to clearly mention specific protection required to be included in the bundle license. Request to add Gartner listed which is widely followed by globally for reliable and robust list of solution manufacturers</p> <p>With All the latest Bundle License (IPS, Malware Prevention, Sandboxing, Web and Application Filtering, DNS Filtering, VPN) Software Security Protection Package for additional 4 years (in total 5 years) Firewall bundles of different OEMs varies with the list of features available. Therefore kindly request to clearly mention specific protection required to be included in the bundle license Firewall OEM should be listed in the Forrester Wave: Enterprise Firewall Solutions or Gartner Magic Quadrant for Network Firewalls</p>	Please refer to the Addendum Notice No. 1
9	The bid document states that an authorization letter can be provided by either the manufacturer or an authorized dealer.	<p>During the pre-bid meeting, we discussed that only the Original Equipment Manufacturer (OEM) should issue this letter. Here's why:</p> <ul style="list-style-type: none"> <li>• Dealers do not have the official authorization from the OEM to issue such letters.</li> <li>• A dealer-issued letter is not recorded by the OEM, which means the OEM is not responsible for the product's quality or authenticity.</li> <li>• Some dealers may import products through unofficial channels, which can lead to warranty issues or even non-functional products.</li> <li>• Will create issues in implementation, after sales support and even for warranty/replacement</li> </ul>	Please refer to the Addendum Notice No. 1.

		<p>To avoid such problems, we strongly request that the requirement be changed to an authorization letter issued only by the Original Equipment Manufacturer (OEM), not by dealers.</p> <p>We appreciate your time and consideration of our request. We look forward to your response and the necessary changes in the bid document.</p>	
10	License Type for Firewall	<p>The bid document mentions that the firewall should come with a "latest Bundle License Software Security Protection Package" for an additional four years (total of five years). However, it does not specify the exact features required, such as:</p> <ul style="list-style-type: none"> <li>• We filtering</li> <li>• Application Control/Filtering</li> <li>• Web Filtering</li> <li>• Intrusion Prevention System (IPS)</li> <li>• Antivirus Filtering etc</li> </ul> <p>Without knowing the specific features required, it is difficult to provide an accurate price quotation. We kindly request clarification on this.</p>	<p>Please refer to the Addendum Notice No.1.</p>
11		<p>Request for time extension for at least 5 working days We would like to request to help us for time extension for at least 5 working days as we are still in solution finalization with the OEMs.</p>	<p>We believe the provided time is sufficient; therefore, a time extension for bid submission is not required.</p>



	ITB 12.2(h) Manufactured Authorization or Authorized dealer is stated but in Technical Specification there is written as to send email address from OEM	So, I request to keep only Manufacture Authorization from OEM. If possible make it exclusive for server, firewall and switch	Please refer to the Addendum Notice No.1.
12	CCTV in data center	As per the CCTV in data center focal lens in 4mm where as it should be 2.8mm or Greater. Which include all brand	CCTV Lens 4mm is OK. (No Change)
13	Fire wall	As in the case if firewall there is Bundled so request you to make clear of what type of security bundle you need please mention it.	Please refer to the Addendum Notice No.1.
14	Sever License	In the Case of Server License, I would like to ask the available documents of existing that are in use in your institution.	Vendor should quote <b>Academic price</b> of Microsoft software License, MBUST will provide required document to successful bidder for eligibility
15	Manufacture Authorization	In case of Manufacture Authorization, The OEM has its own format. So can it be considered or must be in Nepal's PPMO format Please clarify it	Please refer to the Addendum Notice No.1.



Mr. Padma Sunder Joshi  
Vice President  
Date: March 30, 2025